



## Introduction Issue Jan 2019



We are pleased to welcome the Breakaway family and staff to a new year and new exciting prospects.

With the introduction and rollout of the NDIS program this year, we look forward to increasing our service offerings and building strong teams to support our Guests.

The dedication and support of our staff and families during the last year has been very much appreciated and a highly valued source of encouragement to the functioning of the organization.

2018 was indeed a flurry of activities for Breakaway, and unfortunately, we were unable to issue our Newsletter.

This year, Breakaway with the introductions of new policies and procedures, will endeavour to continue our great service of providing regular Newsletter and Updates to all our Guests and Staff.

## Staff Introductions

We're pleased to introduce our Office Team members, who have been working tirelessly in the background, to improved and strengthen the Breakaway brand.

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|-----------------------------|----------------|
| Customer Relations Officer: | Amoy Hines     |
| Finance Administrator       | Elena Shlykova |
| Health Liaison Officer:     | Tanika Dymock  |
| Key Co-Ordinator:           | Sam Lovett     |
| Lifestyle Program Officer   | Carolyn Furner |
| Management Accountant:      | Rita Agenbag   |
| Operations Supervisor       | Paul Cronin    |
| Operations Supervisor;      | Sandra Bartley |
| Community & Roster Officer  | Rina Lal       |
| Service Manager:            | Frank Estevao  |

We welcome feedback and suggestions for the improvement of our services and support to our Staff and Guest families

Office hours are Monday to Friday 8.30am to 5.00pm  
Ph: 3883 1099 Email: [info@breakawayinc.org.au](mailto:info@breakawayinc.org.au)

On a sadder note, we regret to inform our families and Staff members, that Simon Bickley, the Accommodation and Respite Manager, has left Breakaway due to unexpected family requirements. Mr Bickley has certainly helped us improve our rostering processes while also making staff more accountable and **improving greatly** their (administrative) **accommodation data capture, information recording and medication administration processes**. His assistance and problem solving consults with the management team and other stakeholders we have been invaluable, and he will be missed.

# Understanding the new NDIS

**What is the NDIS?** [read more at <https://www.ndis.gov.au/news/1215-ndis-pathway-reform>]

The National Disability Insurance Scheme is Australia's first national Scheme for people with disability. The NDIS can provide all people with disability the information and connections to services in their communities such as doctors, sporting clubs, support groups, libraries and schools.

On 1st January 2019 the transition from Disability Services to the NDIS began in our region. The National Disability Insurance Agency (NDIA) will now be starting to make contact with you to arrange a planning meeting, Breakaway are committed to assisting our guests with pre-planning conversations, support at the planning meeting and assistance to bring guests approved NDIS Plans to life.

Breakaway Inc is indeed privileged to be an NDIS provider and can assure our Guests, their families and indeed the local community that we will be proactive, and supportive at every level.

**Any Queries relating to NDIS Planning can be directed to Sam Lovett on 3883 1099**

